



### MIS-SOLD PAYMENT PROTECTION INSURANCE

If you have been sold PPI/Loan insurance alongside any loan, whether a credit card, mortgage or consolidation loan, then it may have been mis-sold. This is often sold as insurance in case you ever become ill or lose your job. We can tell you if you have a claim (millions of people do) and then win your refund.

**Unless we are successful you do not pay a penny.**

**YOUR DETAILS**

*Please use one claim form per policy*

Your Name:

Your Address:

Your Postcode:

Telephone number:

Email:

Date of birth: \_\_ / \_\_ / 19\_\_

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**Please complete below:**

Name of Company that sold you the PPI Policy:  
.....

What is the Policy Number?  
.....

Date it was sold to you? \_\_ / \_\_ / \_\_\_\_

Are you in a Debt plan / IVA or bankrupt?  
**(yes)** or **(no)** – please tick.

| At the time of taking out the policy...<br>(Please tick 'yes' or 'no')  | YES | NO |
|---|-----|----|
| Were you pressured in any way into taking out the PPI?  |     |    |
| Did the salesperson indicate that taking out the PPI policy would assist your loan application?   |     |    |
| Did you know that your loan included PPI?   |     |    |
| Was it made clear that the PPI policy was an optional extra?  |     |    |
| Was the actual cost of the PPI explained to you (aside from the cost of the loan) (i.e. was a clear breakdown given to you)?                                  |     |    |
| Were you unemployed, on a fixed term contract, retired or self-employed? Please circle the one that applies to you.   |     |    |
| Did you work less than 16 hours per week?   |     |    |
| Did you suffer from stress or backache or another illness?  |     |    |
| Were you under 18 or over 65 years of age?  |     |    |
| Were you aware that you may become unemployed in the foreseeable future?  |     |    |
| Did you have any other cover to protect you in the event of losing your job? (i.e. like your employer or another insurance policy)                            |     |    |
| <b>In your own words please explain why <u>you</u> think the PPI policy was mis-sold to you? (What happened, what was unfair, what pressure was applied?)</b> |     |    |

**Letter of Authority**  
(You need to give us authority to handle your claim)

Dear Sirs,

**I hereby appoint and expressly authorise Claims Financial Limited "the Company" to act on my behalf in respect of a claim in respect of mis-sold PPI.** I/we refer to the Financial Services Handbook (Disp 2.4.16R which provides "A complaint may be brought on behalf of an eligible complainant, or a deceased person who would have been an eligible complainant, by a person authorized by the eligible complainant or authorized by law." "I/we insist that: you release to Claims Financial Limited without delay any information they request whether orally or in writing (to include fax and email). I/we further state that we have contracted Claims Financial Limited to act on our behalf and have agreed to their terms and conditions which are set out in a separate document which I have read and understood. I/we insist that all payments and communications be directed to Claims Financial only who will then act upon my instructions to them.

**I/we believe that the facts contained in this claim form are true**  
Yours faithfully

(Please sign & date – if joint both sign)

X X

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info@claimsfinancial.co.uk